



ENABLING  
TECHNOLOGY SERVICE  
IN NIGERIA

# The Public sector



# Manage Metro Access

Under this service, clear channel access to Government Metro Area is provided at Abuja and Lagos.

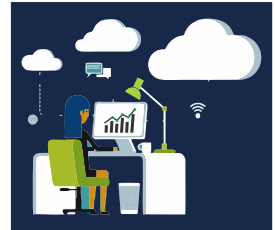


## Benefits

- ❖ Interconnect business offices or data centers. Metro Ethernet can connect two sites or hundreds of sites.
- ❖ Connect residential subscribers or businesses to the Internet.
- ❖ Provide connectivity to public or private cloud data centers.
- ❖ Provide wholesale mobile backhaul services.
- ❖ Provide multicast delivery used by business customers for video conferencing, and used by residential subscribers for IPTV and video applications.

# Manage WAN Access

Clear channel access to Government Wide Area Network nationwide.



## Benefits

- ❖ Connects sites nationally or internationally
- ❖ Low latency
- ❖ Standard bandwidths: 200 Kbps-1 Gbps
- ❖ Centralizes IT infrastructure
- ❖ Boosts your privacy: Promotes Data Sovereignty
- ❖ Increases bandwidth

# Managed LAN Access

Access to Government Local Area Networks at Federal Secretariats.



## Benefits

Standardized, with international availability, including automated delivery processes

- ❖ Standardized, with international availability, including automated delivery processes
- ❖ Low latency
- ❖ Standard bandwidths: 2mbps -1Gbps
- ❖ Centralizes IT infrastructure & administration
- ❖ Centralized backups
- ❖ Universal access to business applications
- ❖ On-line Refresh - real-time insight into the business

# Managed Web-App Hosting

This is a Shared web/application hosting for MDAs. This service provides a secure, scalable and reliable platform for creating, developing and maintaining an online presence. MDAs can use this for information dissemination, provision of transactional services and interacting with their own customers, citizens and other stakeholders

## Benefits

Key features that address customer pain points are as follows:

- ❖ Provides a secure, scalable and reliable platform for creating, developing and maintaining an online presence.
- ❖ Provide high speed bandwidth with ability to dynamically expand based on defined hosting policies
- ❖ Be able to host variant databases for different applications
- ❖ Can accommodate hosting of email accounts
- ❖ Offers reliable disaster recovery capabilities

## Gov VPS Hosting

Dedicated VPS for MDAs.



## Benefits

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use this for information dissemination, provision of transactional services and interacting with their own customers, citizens and other stakeholders

Key features that address customer pain points are as follows:

- ❖ Improved reliability
- ❖ Dedicated resources
- ❖ Increased performance
- ❖ Software freedom
- ❖ Root access
- ❖ Fully managed service
- ❖ Comprehensive technical support
- ❖ Server Monitoring
- ❖ Multiple domain hosting
- ❖ Cloud data backups

## Govmail



This service delivers electronic messages to and from Government users anywhere, anytime and on any designated device and provides a platform for official emails with security and guaranteed data privacy/sovereignty. This service is primarily provided using Outlook (desktop/mobile) or other mobile client or the OWA browser interface.

## Benefits

Key features that address customer pain points are as follows:

**SPEED** - Communicating by GovMail is almost instantaneous, which enhances communication by allowing for quick dissemination of

information and fast responses. Therefore, MDAs can benefit essentially from this service as vital information can be passed across to the right person at the right time. As a result, more is accomplished in less time.

**EFFICIENCY** – Email can help increase productivity. Enhanced collaboration and productivity amongst government officials – secure access and sharing of increasing volumes of communication (contacts, calendars, public folders, archive folders, meeting planners and task list) across multiple devices. This helps to work more efficiently. Effective email use can reduce reliance on face-to-face travel for consultations and meetings.



**EASE OF USE** – The service is easily accessed without going through the internet. The primary portal [www.fedcs.gov.ng](http://www.fedcs.gov.ng) is hosted locally at the Govt. Data Centre/Govt. Cloud managed by GBB.



**COST & TIME EFFICIENCY** – This service reduces the cost of having to physically send mails or documents to other MDAs. It also reduces the time that it would have taken the recipient to receive the documents.



**SECURITY** – The service provides a secure network to allow the users send and receive confidential documents over the network. The data is also protected.



**AVAILABILITY** – The platform is available on mobile



devices such as Blackberry, Android, Windows phones and tablets. This enables the user to have every information he/she needs at any time.

**COLLABORATION** - Enhanced collaboration and productivity amongst team members – secure access and sharing of increasing volumes of communication (contacts, calendars, public folders, archive folders, meeting planners and task list) across multiple devices. This helps team members' work more efficiently.



**LEARNABILITY** - Removes the need for specialized skills and dedicated equipment and reduces capital outlay.

**FILTERING** - Elimination of junk and spam emails. GovMail processes incoming mail and categorizes mails into different categories – original or spam.



## GovDNS

gov.ng domain name registration and cloud DNS web Services.

- ❖ It provides high speed accessibility
- ❖ It Provides reliability to internet assets of customers
- ❖ Ensures information accessed in a fast and secure manner
- ❖ Promotes data sovereignty
- ❖ Promotes the adoption of .ng domain across governments and public institutions

# Gov Voice & Video

Hosted voice and video intercom services with common directory for MDAs.



The Galaxy Backbone IP telephony (Internet Protocol telephony) Service uses the Internet Protocol's packet-switched connections to exchange voice, and other forms of information that have traditionally been carried over the dedicated circuit-switched connections of the public switched telephone network (PSTN). Using the Internet, calls travel as packets of data on shared lines, avoiding the tolls of the PSTN.

## Benefits

- ❖ It offers centralized directory system
- ❖ It offers government-to-government interaction
- ❖ Automation of routine administrative functions
- ❖ Riddance of intra-site long distance expenses
- ❖ Reduced administration as well as network costs
- ❖ Effective optimization of existing resources
- ❖ Elimination of risks associated with vendor lock-in
- ❖ Simple Conference Calls
- ❖ Integrated applications
- ❖ Simplified administration in connection with telecommunications infrastructure
- ❖ Enhanced efficiency of IT resources
- ❖ Enhanced operational efficiencies
- ❖ Effectively bring together mobile and remote employees
- ❖ Add innovative features including hardware



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- ❖ Teams can have open discussions
- ❖ Individuals can share knowledge
- ❖ Leadership can stay in touch
- ❖ Guaranteed intra-departmental collaboration

## GovNet Digital Services

Document management services integrated into the Govnet portal for MDAs.

### Benefits

- ❖ Reduced physical storage
- ❖ Lower costs
- ❖ Save time – Instant access to documents
- ❖ Advantage over other businesses
- ❖ Robust indexing of documentation
- ❖ Quick deployment
- ❖ Improved customer service
- ❖ Simple updating process

## Galaxy Consulting & Support

IT consulting, project management, security consulting, outsourced technical implementation and support.

### Benefits

- ❖ Gain Time to Focus on Core Business Functions
- ❖ Experience and Expertise
- ❖ Tap Economies of Scale and Purchasing Power

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